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| Our ref | 17.07.2025 | No | 2-1-1/2025/5169 |
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**Dear Mr. Robert Everett Schwartz**

**Invitation**

This letter of invitation is addressed from Centre of Registers and Information Systems to Robert Everett Schwartz, Politecnico di Torino, Turin, Italy. The invited period (from 3 March to 23 April 2026) is intended to support presence in the Estonian digital government context to inform how the services successfully support the digital wellbeing of Estonians when interacting with the digital government. These effects may be seen in citizen-facing measurements and improvements in user portals, user forms/processes, or reducing unnecessary services.

Centre of Registers and Information Systems (Registrite ja Infosüsteemide Keskus - RIK)

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Sincerely Yours,

Aive Normak

Deputy Development Director

Sessi Popel

Sessi.Popel@rik.ee